

Policy F.Y.I.

From the Policy Unit

Date: 12-27-2024

FYI-453

Please contact the Policy Unit if you have questions regarding this announcement at

DCSSPOLICYQUESTIONS@azdes.gov.



SUBJECT: Policy FYI-453 | Rhode Island Potential Security Breach

This Policy FYI is to inform team members that Rhode Island has reported a potential security breach with the system that manages many of the state's social services programs (RIBridges). The Social Security Administration (SSA) has suspended its connection with Rhode Island until the issue is resolved.

There is no timeline for Rhode Island's connectivity to be restored. This includes inbound and outbound files impacting the National Directory of New Hires (NDNH), Child Support Enforcement Network (CSENet), Federal Case Registry (FCR), and Federal Offset. Access to the Child Support Portal (CSP) has not been affected.

Team members will be informed when connectivity is restored.

Contact FPLSSupport@acf.hhs.gov with any questions.

**We urge DCSS team members to view this information directly on The PORT and not create a separate personal file.
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